Complaint Escalation Matrix

Positions	Contact Person	Address	Contact No	Mail ID
Client Servicing	Malavika Upadhyay	Secretarial Department, Manappuram Finance LTD, AO Valapad- 680 567	0487-3050687	ncdservice1@manappuram.com
Head Client Servicing	Manu M	Secretarial Department, Manappuram Finance LTD, AO Valapad- 680 567	0487-3050265	dp@manappuram.com
Compliance Officer	Aparna Menon	Company Secretary, Secretarial Department, Manappuram Finance LTD, AO Valapad- 680 567	0487-3050408	cs@manappuram.com